



EMAIL CONTACT RESEARCH

As one of the very few providers in Germany, Regis24 fully complies with legal requirements and yet, with its Email Contact Research service, enables trouble-free communication between your company and your client by e-mail.

To this end, Regis24 combines a constantly updated database, currently with 35 million entered data items that uses a state-of-the-art approved procedure – so-called “hashing” of ascertained e-mail addresses. This tried and tested technique also makes use of innovative companies like Airbnb or eBay for digital communication between provider and service user.

ADVANTAGES FOR YOUR BUSINESS WITH EMAIL CONTACT RESEARCH FROM REGIS24:

- enables e-mail communication in compliance with European Data Protection Regulations thanks to an automated and tailored hashing method
- identifies missing or incomplete e-mail addresses from the exclusive, official Regis24 data pool, including checking and standardising to safeguard against confusion of identities
- frees up your own IT systems: adherence to currently applicable security and data protection standards through use of Regis24's e-mail server
- checks for malware and viruses
- protects you from blacklisting: our service automatically ensures that your business's e-mail address cannot be digitally blocked, and that your e-mail communication with clients also remains possible in future
- straightforward and predictable contingency accounting
- no minimum purchase or minimum contract period
- established and certified since 2003

HASHING AND TOTAL SECURITY LAYER -

a complex term for a simple result: more security and success in your e-mail communication. With hashing of e-mail addresses, Regis24 first identifies by means of its exclusive database the real e-mail address of the client, for example 'john.doe@provider.com'. The system then anonymises this address in the form of a series of neutral numbers and letters, like '112hg217@mail-connector.com', and then sends this to your company.

Your specialist department now recognises this e-mail address anonymised client communication as if it were a genuine address. This means that the Regis24 system has also automatically checked your client's replies, categorised these accordingly and forwarded these, in compliance with data protection regulations, to your company's point of contact.

Contents of e-mails in this way remain accessible and visible for sender and receiver. Alongside this method, Regis24 also uses Transport Layer Security (TLS) technology. TLS encrypts the transmission pathway between the e-mail program and the e-mail server. The result: imagine that an e-mail is like a postcard. Normally that would be readable for the deliverer and anyone else. Thanks to TLS, with Regis24 it's like your postcard is being transported to the post office in an armoured car.

+800 successful companies trust in our solutions:



WHY ARE UNOBSURED E-MAIL ADDRESSES NOT TRANSMITTED?

Using virtual e-mails has upsides in terms of data protection and for technical reasons. In line with laws around data protection, we can safeguard a debtor's identity, ensure that only legitimate insolvency firms can contact the debtor, and comply with the requirement to keep data to the necessary minimum. From a technical perspective, we can protect the transmission route of the e-mail with the latest technology while ensuring that your collection agency's domain doesn't end up as spam on a blacklist.

Let the Regis24 experts advise you personally:

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