



## **ADDRESS RESEARCH**

Faultless customer care, well-kept master data, reduction in costs and effort for internal departments such as Collection Management, Fraud Protection or Postal Return Processing – Regis24 restores to you a final user's contact details that have gone astray. And in a totally cost-efficient way!

## ADVANTAGES FOR YOUR BUSINESS WITH ADDRESS RE-SEARCH FROM REGIS24:

- individually tailored enquiry cascade
- around 90% faster turnaround times for queries to the Resident's Register, thanks to Regis24's interface with the relevant municipal departments
- integration of the Regis24 Premium database possible
- manual and digital testing of proof of delivery with every request
- above-average successful detection rate in comparison with our direct competitors
- up to 100% performance-based pricing you only pay when our performance has been successful
- no minimum purchase or minimum contract period
- Address Monitoring as an option: for a set price or an agreed amount per data record and database used
- assured transparency of data provenance and guaranteed to comply with the current legal requirements in German law of the European Data Protection Regulations
- established and certified since 2003



## **HOW ADDRESS RESEARCH WORKS, IN DETAIL:**

Tiered and thus automatically optimised request system: Regis24 accesses a variety of internal and external, trustworthy and certified databases such as the ones held by the credit determination companies Schufa or Post Adress. We start with the cheapest gueries and then, depending on the required result, work upwards to the most expensive - requests to the Residents' Register.

Our special feature: you yourself decide which of the databases you'd like to make use of for your request. This means that the entire address research procedure by Regis24 is up to 100% customisable.

When it comes to time, Regis24 is also a pioneer. With us, identification and proof of delivery takes place practically in real time so that, in the best case, the new address is on your desk within 24 hours. If proof of delivery is unsuccessful, every identified address is personally delivery-tested in cooperation with Germany's mail carriers to ensure the highest possible security so that you can reach your client.

+800 successful companies trust in our solutions:









## AN IDEAL ADDITION: ADDRESS MONITORING

Your data records are checked for actuality at regular intervals via internal and external databases. If data records change, we automatically take over the digital or physical delivery check by Deutsche Post and enter the new result for you.

Our suggestion: Use this option directly if most of your claims are for sums of up to approx. 50 euros and a registration office query is therefore economically unattractive.

Let the Regis24 experts advise you personally:



